

## **QSS Digital Signage Pre-Bid Meeting September 29, 2020 Transcript**

SANDRA ORTIZ – Minimum equals 6 and Content Management System (CMS) and also labor and installation. Can we submit an equal alternative with the proposal, or do you need to submit this beforehand?

RICHARD APPELHANZ - We specified number of display units. If you submit something different we will look at it for consideration.

RICHARD APPELHANZ – minimum of \$40,000 was to be all inclusive of the minimum number of display units - 3 interior / 3 exterior, the CMS to manage the system, and the labor involved for installation.

SANDRA ORTIZ – Is there a deadline to submit approved equals or does that have to be done at the time of submission?

Question Deadline is Tues Oct 13 to submit your equal; but Topeka Metro (TM) will still look at it with proposals.

Thurs Oct 29 Bid Deadline – Terms and Conditions – if there are any exceptions or want to negotiate what we submit do we need to submit with the proposal or prior to the submission deadline? How can we submit exceptions?

RICHARD APPELHANZ - Anything you proposed not met in outline of request of bid – submit question by Questions Deadline Tues Oct 13 to give TM time to consider and get back to you in time for bid deadline.

RICHARD APPELHANZ - We anticipate Questions to be answered by Oct 21. Answers will be posted as quickly as possible for everyone to see. Terms and Conditions should be asked at the time of Questions also. Posting answers to all questions is mandatory; it will be posted for everyone regardless if it is specific to your company.

QUESTION: You have a list of features and types of info from that you want displayed including arrival information to graphics. In price list you have broken out separately an interior display for general information and interior display for arrival and departure information and interior for maps. Are you anticipating different types of displays for different types of content or are you looking for one display unit that will display all of the content?

EDWIN ROTHROCK – TM is open to all solutions - arrival / departure is like a Multi LED like display as you see at an airport. Not all displays would have to display all of the information.

QUESTION: Map – do you need GPS live time already set up while each bus running? EDWIN ROTHROCK - Double Map is displayed on all the URL plugged into a smart TV device. You know where your bus is at all times.

EDWIN ROTHROCK shows his display.

RICHARD APPELHANZ - in our bid documents we have a Content Management System (CMS) that can process arrival predictions and real time information data streams from our Double Map System.

JEFF HUNTER QUESTIONS - for the Double Map— does that scale to different sizes of other zones or displays we might install?

EDWIN ROTHROCK – it feeds from the URL (kiosk modes) we zoom/resize the screen in and out all the time. JEFF – one can often lose the feature to zoom in/out when you install HTML into a Content Management System but, it sounds like we can.

EDWIN ROTHROCK - submit that as a written question so we can get the information from Double Map and get their response directly. JEFF – I will do that with both of these questions.

JEFF - do you have a functional GTFS-RT feed (general transit feed specification-real time feed) coming from Double Map?

EDWIN ROTHROCK - we do not at this time - it still has some issues we are working on at this time.

JEFF - I am assuming this would be a constraint to producing arrival predictions for this project?

EDWIN ROTHROCK - Double Map produces predictions so we can pull the feed off their predictions.

JEFF - so the vendor would be expected to do a one-off integration with the Double Map API? Not to use the standard GTFS-RT (real time). EDWIN ROTHROCK- I believe so but we will double check that – Jeff will submit this question.

RICHARD APPELHANZ – email questions directly to RICHARD APPELHANZ. Anyone else?

TOUR interior and exterior of station – potential spots to put the display units.

JEFF HUNTER is there any ambition to expanding your social network by increasing the variety or number of signs across high traffic shelters or other points of interest? EDWIN ROTHROCK – Yes.

TOUR: Display Units: Lobby Walls, 37” TV; right of customer service area; do you have control of the text on the monitor such as size for ADA purposes?; have to consider the amount of text you want displayed or to scroll; ingress to station and egress to the platform and what percent of passengers come thru the lobby? EDWIN ROTHROCK -70% of passengers never come into the lobby on average day dependent on weather and now we have a lack of students.

Minimum 3 interior and 3 exterior display units and a max of 4 interior and 6 exterior display units.

Outside – (video froze) – audio can hear / JARED CULBERTSON – in RFP it indicates power and data and all hardware. RICHARD APPELHANZ - each display unit must be fully functional and ready for usage.

JEFF HUNTER - is there any drawings of the platform or lobby available? EDWIN ROCKROCK -yes.

EDWIN ROTHROCK – we have 3 bays on each side of the central island and additional bays across the apron on the north and south but do not anticipate signage being out in the exterior bays. Tape ends.

Addendum 1 to the RFP showing floor and site plan and pictures.