

WHAT WE HEARD FROM YOU!

Online Survey Results (Spring 2018)

620 participants completed the first online survey as part of the Long Range Transit Plan

Top priorities identified:

1

**EXPAND
HOURS OF
OPERATION**

- 31% said this is the top priority
 - 71% said this is a top 3 priority
- Increasing **weekday evening service** and **adding Sunday service** were the top improvements

2

**INCREASED
FREQUENCY**

- 43% said this is a top 3 priority
- Buses arriving more often** (every 30 minutes) during the peak travel periods (6 am to 9 am, and 3 pm to 6pm) was the top improvement

3

**CONNECT TO
JOBS /
SERVICES**

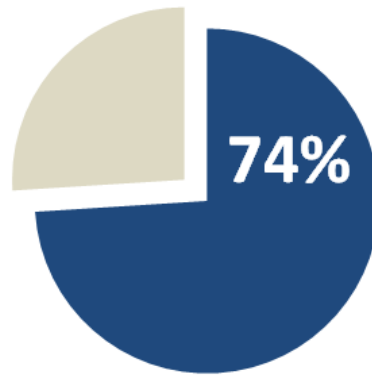
- 43% said this is a top 3 priority
- South Topeka** was identified as the top location to expand service, followed by the **Wanamaker corridor**

WHAT WE HEARD FROM YOU!

Phone Survey Results (Spring 2018)

☐ 900 random participants

- 100 respondents from each City Council District



Never ride the bus but said **transit is a valuable community asset.**

☐ Overwhelming support for Topeka Metro services from every council district!



Feel it is very important, or important, to **fund Topeka Metro.**

Top Factors Encouraging Transit Use

Topic	Average Rank	Average Percentage
Employers provide employee incentives	2.0	58%
Stops closer to origins & destinations	2.5	58%
Transit stops closer to home	3.3	54%
Buses arriving more frequently	3.9	51%
More street-side shelters, benches	4.3	53%

Top Factors Discouraging Transit Use

Topic	Average Rank	Average Percentage
Service does not go where I need to go	2.0	74%
Buses not on time	3.0	72%
Not feeling safe on buses	3.0	71%
Not feeling safe at bus stops	3.9	71%
Buses not clean or well-maintained	4.1	69%
Services not offered in mornings	4.4	68%

