

## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	August 19, 2024, Board Report
<b>CONTACT</b>	Richard Appelhanz
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of July, 2024.
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

# Ridership Table

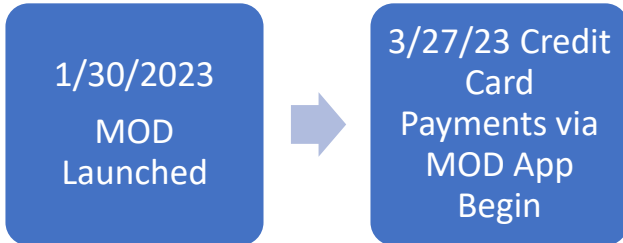
		Jul 2024	% Change	FY2025 To Date	% Change	Jul 2023	FY2024 To Date	Jul 2022	FY2023 To Date
<b>Passengers</b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	8,454	237.8%	8,454	237.8%	2,503	2,503	2,304	2,304
2	Adult 24 Hr	13,485	-35.6%	13,485	-35.6%	20,950	20,950	19,774	19,774
3	Annual	1,403	-	1,403	-	0	0	0	0
4	<i>Full Fare Subtotal</i>	23,342	-0.5%	23,342	-0.5%	23,453	23,453	22,078	22,078
5	Reduced	13,212	-43.0%	13,212	-43.0%	23,191	23,191	20,996	20,996
6	24Hr Reduced	16,399	462.4%	16,399	462.4%	2,916	2,916	2,852	2,852
7	<i>Reduced Subtotal</i>	29,611	13.4%	29,611	13.4%	26,107	26,107	23,848	23,848
8	Student	4,316	-51.2%	4,316	-51.2%	8,848	8,848	7,593	7,593
9	Student 24Hr	0	-100.0%	0	-100.0%	2,996	2,996	272	272
10	<i>Student Subtotal</i>	4,316	-63.6%	4,316	-63.6%	11,844	11,844	7,865	7,865
11	Washburn	1,948	-57.9%	1,948	-57.9%	4,625	4,625	4,963	4,963
12	City Employees	0	-100.0%	0	-100.0%	7	7	6	6
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	31	31
14									
15	Promotions	0	-100%	23,342	466740.0%	5	5	3	3
16	Freedom Pass	8	-98.1%	4,144	866.0%	429	429	441	441
17	Other Non-Rev ( <i>includes ride-through</i> )	8,676	-36.5%	8,676	-36.5%	13,671	13,671	12,295	12,295
18	<i>Non-Revenue Subtotal</i>	8,684	-38.4%	9,363	-33.6%	14,105	14,105	12,739	12,739
19	<b>Total Fixed Route</b>	<b>67,901</b>	<b>-15.3%</b>	<b>68,580</b>	<b>-14.4%</b>	<b>80,134</b>	<b>80,134</b>	<b>71,524</b>	<b>71,524</b>
Paratransit									
20	TMTA Operated	1,813	11.2%	1,813	11.2%	1,630	1,630	1,265	1,265
21	<i>Ambulatory</i>	381	36.6%	381	36.6%	279	279	215	215
22	<i>Wheelchair</i>	1,302	10.4%	1,302	10.4%	1,179	1,179	917	917
23	<i>PCA</i>	130	-24.4%	130	-24.4%	172	172	133	133
24	Taxi Service	1,625	-17.8%	1,625	-17.8%	1,976	1,976	1,846	1,846
25	<i>Ambulatory</i>	1,416	-7.8%	1,416	-7.8%	1,535	1,535	1,523	1,523
26	<i>Wheelchair</i>	160	-33.1%	160	-33.1%	239	239	0	0
27	<i>PCA</i>	49	-75.7%	49	-75.7%	202	202	323	323
28	<b>Total Paratransit</b>	<b>3,438</b>	<b>-4.7%</b>	<b>3,438</b>	<b>-4.7%</b>	<b>3,606</b>	<b>3,606</b>	<b>3,111</b>	<b>3,111</b>
<b>Revenue Hours</b>									
29	Fixed Route	3,511	-21.2%	3,511	-21.2%	4,457	4,457	4,287	4,287
30	TMTA Paratransit	803	30.6%	803	30.6%	615	615	523	523
31	Taxi Paratransit	481	-8.6%	481	-8.6%	526	526	477	477
32	<b>Total Revenue Hours</b>	<b>4,795</b>	<b>-14.3%</b>	<b>4,795</b>	<b>-14.3%</b>	<b>5,598</b>	<b>5,598</b>	<b>5,287</b>	<b>5,287</b>
<b>Revenue Miles</b>									
33	Fixed Route	52,035	-21.7%	52,035	-21.7%	66,482	66,482	64,027	64,027
34	TMTA Paratransit	10,479	21.0%	10,479	21.0%	8,657	8,657	6,558	6,558
35	Taxi Paratransit	7,217	-9.4%	7,217	-9.4%	7,963	7,963	7,337	7,337
36	<b>Total Revenue Miles</b>	<b>69,731</b>	<b>-16.1%</b>	<b>69,731</b>	<b>-16.1%</b>	<b>83,102</b>	<b>83,102</b>	<b>77,922</b>	<b>77,922</b>
<b>Speed MPH</b>									
37	Fixed Route	14.8	-0.6%			14.9		14.9	
38	TMTA Paratransit	13.0	-7.3%			14.1		12.5	
39	Taxi Paratransit	15.0	-0.9%			15.1		15.4	
<b>Microtransit</b>									
40	Completed Boardings	790.0							
41	Avg Boardings per Service Hou	2.3							
42	Avg Travel Distance	2.4	miles						
43	Mean Wait Time	10.7	min						
44	Bookings from Mobile App	69.2	%						
45	Bookings from Rider App	6.3	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

# MOD Metrics

January 1st, 2024 – July 31st, 2024

## MOD Timeline:



## Service Information:

	Jan	Feb	Mar	Apr	May	June	July
<b>Number of Completed Rides</b>	731	827	712	805	754	875	790
<b>Average Number of Passengers Per Service Day</b>	28.12	33.08	25.43	30.96	29.00	35.00	30.38
<b>Average Passenger Boardings Per Service Hour</b>	2.22	2.61	2.18	2.44	2.29	2.79	2.40
<b>Median Wait Time (minute)</b>	8.87	8.58	8.46	8.12	8.42	8.13	8.65
<b>Average Number of Requests Per Rider</b>	10.91	10.34	10.79	10.45	9.43	11.36	10.68
<b>Total Number of Registered Accounts*</b>	1,174	1,254	1,336	1,414	1,508	1,603	1,690
<b>Active Users</b>	67	80	66	77	80	77	74
<b>Percentage of Rides Requested Via MOD App - Smartphone</b>	71%	66%	61%	59%	66%	71%	69%

<b>Percentage of Rides Requested Via MOD App – Web</b>	5%	9%	2%	3%	4%	5%	6%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	24%	25%	37%	38%	30%	24%	25%
<b>Percentage Paying with Cash</b>	57%	64%	71%	64%	65%	70%	63%
<b>Percentage Paying with Credit Card</b>	43%	36%	29%	36%	35%	30%	37%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<b><u>Top 5 Pick Up Locations:</u></b>	<b><u>Top 5 Drop Off Locations:</u></b>
Walmart East-64	Walmart East-72
Dillons East-62	Walmart South-47
Residence-31	Dillons East-39
Residence-26	Residence-26
Shawnee Lake Apartments-23	Residence-22