



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	October 21, 2024, Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of September 2024.
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2025

Ridership Table

		Sep 2024	% Change	FY2025 To Date	% Change	Sep 2023	FY2024 To Date	Sep 2022	FY2023 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	8,202	216.6%	26,118	231.9%	2,591	7,869	2,315	7,039
2	Adult 24 Hr	12,336	-50.5%	39,422	-44.5%	24,908	71,029	21,662	64,523
3	Annual	1,411	5779.2%	4,247	17595.8%	24	24	20	20
4	<i>Full Fare Subtotal</i>	21,949	-20.3%	69,787	-11.6%	27,523	78,922	23,997	71,582
5	Reduced	12,921	-48.4%	40,153	-46.5%	25,034	75,057	23,219	68,039
6	24Hr Reduced	16,158	408.9%	49,083	419.0%	3,175	9,458	2,698	8,502
7	<i>Reduced Subtotal</i>	29,079	3.1%	89,236	5.6%	28,209	84,515	25,917	76,541
8	Student	9,529	-27.5%	22,183	-35.6%	13,135	34,471	4,314	18,830
9	Student 24Hr	269	-83.1%	456	-93.0%	1,590	6,537	316	588
10	<i>Student Subtotal</i>	9,798	-33.5%	22,639	-44.8%	14,725	41,008	4,630	19,418
11	Washburn	3,198	-37.5%	7,950	-49.1%	5,120	15,624	5,624	16,738
12	City Employees	0	-100.0%	0	-100.0%	11	11	14	14
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	20	74
14									
15	Promotions	0	-100%	69,787	25.8%	11	55,474	5	15
16	Freedom Pass	18	-95.3%	42	-96.7%	384	1,285	413	1,230
17	Other Non-Rev (<i>includes ride-through</i>)	9,343	-41.4%	28,159	-38.8%	15,951	46,004	13,987	40,490
18	<i>Non-Revenue Subtotal</i>	9,361	-42.7%	30,338	-35.9%	16,346	47,310	14,405	41,735
19	Total Fixed Route	73,385	-20.2%	219,950	-17.7%	91,923	267,379	74,593	226,088
Paratransit									
20	TMTA Operated	1,740	9.2%	4,202	-15.9%	1,594	4,995	1,354	4,080
21	<i>Ambulatory</i>	330	32.5%	1,110	30.7%	249	849	284	784
22	<i>Wheelchair</i>	1,250	6.9%	2,651	-26.6%	1,169	3,613	965	2,913
23	<i>PCA</i>	160	-9.1%	441	-17.3%	176	533	105	383
24	Taxi Service	1,467	-29.0%	4,834	-22.9%	2,067	6,266	1,915	5,749
25	<i>Ambulatory</i>	1,233	-25.5%	4,126	-16.9%	1,656	4,965	1,619	4,816
26	<i>Wheelchair</i>	153	-37.8%	518	-28.7%	246	726	0	0
27	<i>PCA</i>	81	-50.9%	190	-67.0%	165	575	296	933
28	Total Paratransit	3,207	-12.4%	9,036	-19.8%	3,661	11,261	3,269	9,829
Revenue Hours									
29	Fixed Route	3,372	-4.6%	10,508	-17.3%	3,533	12,701	4,342	13,345
30	TMTA Paratransit	730	12.3%	2,344	18.3%	650	1,982	563	1,682
31	Taxi Paratransit	408	-28.7%	1,411	-16.7%	572	1,694	556	1,591
32	Total Revenue Hours	4,510	-5.2%	14,263	-12.9%	4,755	16,377	5,461	16,618
Revenue Miles									
33	Fixed Route	49,992	-4.7%	155,835	-17.6%	52,466	189,144	64,709	199,033
34	TMTA Paratransit	9,825	15.2%	31,038	5.1%	8,527	29,523	8,083	22,139
35	Taxi Paratransit	5,931	-29.2%	20,580	-18.4%	8,375	25,227	8,057	23,606
36	Total Revenue Miles	65,748	-5.2%	207,453	-14.9%	69,368	243,894	80,849	244,778
Speed MPH									
37	Fixed Route	14.8	-0.2%			14.8		14.9	
38	TMTA Paratransit	13.5	2.6%			13.1		14.4	
39	Taxi Paratransit	14.5	-0.7%			14.6		14.5	
Microtransit									
40	Completed Boardings	729.0							
41	Avg Boardings per Service Hou	2.4							
42	Avg Travel Distance	3.0 miles							
43	Mean Wait Time	13.1 min							
44	Bookings from Mobile App	66.5 %							
45	Bookings from Rider App	6.6 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

Percentage of Rides Requested Via MOD App – Web	5%	9%	2%	3%	4%	5%	6%	11%	6%
Percentage of Rides Requested Via Call to Scheduling	24%	25%	37%	38%	30%	24%	25%	27%	27%
Percentage Paying with Cash	57%	64%	71%	64%	65%	70%	63%	60%	61%
Percentage Paying with Credit Card	43%	36%	29%	36%	35%	30%	37%	40%	39%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East-60	Walmart East-68
Dillons East-41	Dillons East-31
Residence-24	Residence-22
Residence-22	Residence-21
Residence-22	Walmart South-21