



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	December 16, 2024, Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of November 2024
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Ridership Table

		Nov 2024	% Change	FY2025 To Date	% Change	Nov 2023	FY2024 To Date	Nov 2022	FY2023 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	6,875	-17.7%	42,285	70.8%	8,356	24,762	2,382	12,172
2	Adult 24 Hr	12,053	-9.8%	65,685	-33.9%	13,365	99,414	18,791	103,895
3	Annual	1,255	-4.7%	7,053	149.8%	1,317	2,823	0	20
4	<i>Full Fare Subtotal</i>	20,183	-12.4%	115,023	-9.4%	23,038	126,999	21,173	116,087
5	Reduced	12,282	-8.8%	66,639	-34.9%	13,472	102,439	20,085	111,440
6	24Hr Reduced	15,400	2.5%	82,375	102.0%	15,023	40,783	2,635	14,160
7	<i>Reduced Subtotal</i>	27,682	-2.9%	149,014	4.0%	28,495	143,222	22,720	125,600
8	Student	8,167	-6.2%	40,176	-22.8%	8,707	52,040	4,015	27,274
9	Student 24Hr	327	-16.4%	1,083	-85.5%	391	7,485	0	588
10	<i>Student Subtotal</i>	8,494	-6.6%	41,259	-30.7%	9,098	59,525	4,015	27,862
11	Washburn	2,644	11.1%	14,086	-33.1%	2,380	21,061	5,079	27,219
12	City Employees	0	-	0	-	0	0	11	11
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	17	110
14									
15	Promotions	0	#DIV/0!	115,023	11.1%	0	103,551	3	22
16	Freedom Pass	18	-94.1%	92	-95.3%	304	1,971	327	1,978
17	Other Non-Rev (includes ride-through)	12,351	0.2%	51,452	-23.8%	12,325	67,565	16,235	71,200
18	<i>Non-Revenue Subtotal</i>	12,369	-2.1%	55,150	-22.4%	12,629	71,029	16,565	73,200
19	Total Fixed Route	71,372	-5.6%	374,532	-11.2%	75,640	421,836	69,569	370,078
Paratransit									
20	TMTA Operated	1,746	18.9%	8,134	-0.1%	1,469	8,143	1,431	6,945
21	<i>Ambulatory</i>	418	61.4%	1,978	43.4%	259	1,379	346	1,462
22	<i>Wheelchair</i>	1,177	10.0%	5,356	-9.3%	1,070	5,902	945	4,800
23	<i>PCA</i>	151	7.9%	800	-7.2%	140	862	140	683
24	Taxi Service	1,307	-27.7%	7,745	-23.5%	1,807	10,126	2,077	9,951
25	<i>Ambulatory</i>	1,079	-30.0%	6,541	-20.7%	1,542	8,250	1,785	8,403
26	<i>Wheelchair</i>	169	-19.9%	877	-26.4%	211	1,191	0	0
27	<i>PCA</i>	59	9.3%	327	-52.3%	54	685	292	1,548
28	Total Paratransit	3,053	-6.8%	15,879	-13.1%	3,276	18,269	3,508	16,896
Revenue Hours									
29	Fixed Route	4,020	-1.4%	21,130	-2.6%	4,077	21,697	4,539	22,351
30	TMTA Paratransit	751	18.3%	3,938	18.4%	635	3,326	573	2,845
31	Taxi Paratransit	380	-28.2%	2,280	-19.0%	529	2,814	537	2,740
32	Total Revenue Hours	5,151	-1.7%	27,348	-1.8%	5,241	27,837	5,649	27,936
Revenue Miles									
33	Fixed Route	62,743	-1.4%	332,639	0.1%	63,664	332,186	67,453	332,967
34	TMTA Paratransit	9,916	20.4%	52,054	11.9%	8,234	46,498	7,705	39,001
35	Taxi Paratransit	5,475	-27.2%	32,853	-20.5%	7,516	41,323	7,920	40,364
36	Total Revenue Miles	78,134	-1.6%	417,546	-0.6%	79,414	420,007	83,078	412,332
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	13.2	1.8%			13.0		13.4	
39	Taxi Paratransit	14.4	1.4%			14.2		14.7	
Microtransit									
40	Completed Boardings	923.0							
41	Avg Boardings per Service Hou	2.9							
42	Avg Travel Distance	2.7 miles							
43	Mean Wait Time	12.5 min							
44	Bookings from Mobile App	63.8 %							
45	Bookings from Rider App	7.4 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

Percentage of Rides Requested Via MOD App – Web	5%	9%	2%	3%	4%	5%	6%	11%	6%	6%	7%
Percentage of Rides Requested Via Call to Scheduling	24%	25%	37%	38%	30%	24%	25%	27%	27%	26%	29%
Percentage Paying with Cash	57%	64%	71%	64%	65%	70%	63%	60%	61%	66%	61%
Percentage Paying with Credit Card	43%	36%	29%	36%	35%	30%	37%	40%	39%	34%	39%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><u>Top 5 Pick Up Locations:</u> Walmart East-108 Dillons East-52 Residence-30 Highland Hills South Apartments-26 Residence-21</p>	<p><u>Top 5 Drop Off Locations:</u> Walmart East-114 Dillons East-57 Shawnee Lake Apartments-21 Residence-21 Kansas Motor Carriers Association-21</p>
--	---