

## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	July 22, 2024, Board Report
<b>CONTACT</b>	Richard Appelhanz
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of June, 2024.
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

# Ridership Table

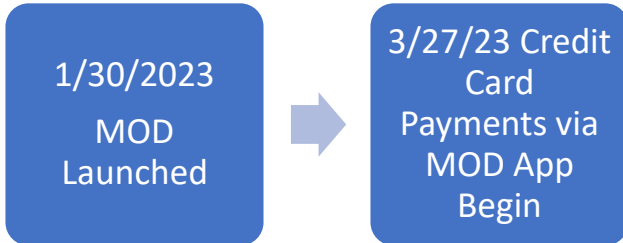
		Jun 2024	% Change	FY2024 To Date	% Change	Jun 2023	FY2023 To Date	Jun 2022	FY2022 To Date
<b>Passengers</b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,944	202.1%	86,440	205.4%	2,630	28,306	2,550	29,099
2	Adult 24 Hr	12,192	-48.7%	191,655	-15.9%	23,758	228,019	20,271	197,708
3	Annual	1,383	-	11,705	55638.1%	0	21	0	12
4	<i>Full Fare Subtotal</i>	21,519	-18.5%	289,800	13.1%	26,388	256,346	22,821	226,819
5	Reduced	12,244	-49.9%	197,896	-20.7%	24,450	249,443	13,087	151,533
6	24Hr Reduced	15,752	423.3%	153,690	314.6%	3,010	37,069	3,124	21,801
7	<i>Reduced Subtotal</i>	27,996	2.0%	351,586	22.7%	27,460	286,512	16,211	173,334
8	Student	4,975	-47.8%	100,590	64.4%	9,527	61,199	8,084	61,531
9	Student 24Hr	9	-98.9%	9,401	20.8%	786	7,783	225	65,180
10	<i>Student Subtotal</i>	4,984	-51.7%	109,991	59.4%	10,313	68,982	8,309	126,711
11	Washburn	1,894	-59.9%	37,034	-36.3%	4,726	58,164	6,352	65,835
12	City Employees	0	-100.0%	0	-100.0%	6	6	16	16
13	Flex	0	#DIV/0!	0	-100.0%	0	117	28	283
14									
15	Promotions	0	-100%	266,352	543475.5%	7	49	4	175
16	Freedom Pass	303	-37.8%	4,136	-4.8%	487	4,343	429	4,460
17	Other Non-Rev (includes ride-through)	8,352	-43.4%	136,456	-12.8%	14,763	156,468	6,897	75,759
18	<i>Non-Revenue Subtotal</i>	8,655	-43.3%	147,048	-8.6%	15,257	160,860	7,330	13,274
19	<b>Total Fixed Route</b>	<b>65,048</b>	<b>-22.7%</b>	<b>935,459</b>	<b>12.6%</b>	<b>84,144</b>	<b>830,981</b>	<b>61,051</b>	<b>606,256</b>
Paratransit									
20	TMTA Operated	1,741	-0.1%	20,426	11.5%	1,743	18,326	1,444	14,980
21	<i>Ambulatory</i>	458	47.3%	4,694	20.9%	311	3,883	288	2,813
22	<i>Wheelchair</i>	1,158	-5.2%	13,965	12.4%	1,222	12,422	1,026	10,542
23	<i>PCA</i>	125	-40.5%	1,767	-12.6%	210	2,021	130	1,625
24	Taxi Service	1,450	-30.4%	21,284	-17.5%	2,082	25,809	1,984	24,746
25	<i>Ambulatory</i>	1,257	-22.6%	18,073	-10.4%	1,625	20,177	1,664	20,920
26	<i>Wheelchair</i>	142	-44.5%	2,163	-8.8%	256	2,372	0	0
27	<i>PCA</i>	51	-74.6%	1,048	-67.9%	201	3,260	320	3,826
28	<b>Total Paratransit</b>	<b>3,191</b>	<b>-16.6%</b>	<b>41,710</b>	<b>-5.5%</b>	<b>3,825</b>	<b>44,135</b>	<b>3,428</b>	<b>39,726</b>
<b>Revenue Hours</b>									
29	Fixed Route	3,349	-26.0%	43,672	-18.3%	4,526	53,457	4,543	53,285
30	TMTA Paratransit	760	14.1%	8,804	21.0%	666	7,274	590	6,618
31	Taxi Paratransit	431	-25.6%	6,214	-5.9%	579	6,605	546	1,071
32	<b>Total Revenue Hours</b>	<b>4,540</b>	<b>-21.3%</b>	<b>58,690</b>	<b>-12.8%</b>	<b>5,771</b>	<b>67,336</b>	<b>5,679</b>	<b>60,974</b>
<b>Revenue Miles</b>									
33	Fixed Route	49,722	-26.3%	648,478	-18.7%	67,453	797,707	67,770	795,311
34	TMTA Paratransit	10,074	11.1%	118,511	18.2%	9,070	100,225	7,513	80,630
35	Taxi Paratransit	6,257	-27.6%	89,910	-8.5%	8,637	98,215	8,321	95,733
36	<b>Total Revenue Miles</b>	<b>66,053</b>	<b>-22.4%</b>	<b>856,899</b>	<b>-14.0%</b>	<b>85,160</b>	<b>996,147</b>	<b>83,604</b>	<b>971,674</b>
<b>Speed MPH</b>									
37	Fixed Route	14.8	-0.4%			14.9		14.9	
38	TMTA Paratransit	13.3	-2.7%			13.6		12.7	
39	Taxi Paratransit	14.5	-2.7%			14.9		15.2	
<b>Microtransit</b>									
40	Completed Boardings	875.0							
41	Avg Boardings per Service Hou	2.8							
42	Avg Travel Distance	2.6 miles							
43	Mean Wait Time	10.6 min							
44	Bookings from Mobile App	71.1 %							
45	Bookings from Rider App	4.6 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

# MOD Metrics

January 1<sup>st</sup> 2024 – June 30th, 2024

## MOD Timeline:



## Service Information:

	Jan	Feb	Mar	Apr	May	June
Number of Completed Rides	731	827	712	805	754	875
Average Number of Passengers Per Service Day	28.12	33.08	25.43	30.96	29.00	35.00
Average Passenger Boardings Per Service Hour	2.22	2.61	2.18	2.44	2.29	2.79
Median Wait Time (minute)	8.87	8.58	8.46	8.12	8.42	8.13
Average Number of Requests Per Rider	10.91	10.34	10.79	10.45	9.43	11.36
Total Number of Registered Accounts*	1,174	1,254	1,336	1,414	1,508	1,603
Active Users	67	80	66	77	80	77
Percentage of Rides Requested Via MOD App - Smartphone	71%	66%	61%	59%	66%	71%

<b>Percentage of Rides Requested Via MOD App – Web</b>	5%	9%	2%	3%	4%	5%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	24%	25%	37%	38%	30%	24%
<b>Percentage Paying with Cash</b>	57%	64%	71%	64%	65%	70%
<b>Percentage Paying with Credit Card</b>	43%	36%	29%	36%	35%	30%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<b><u>Top 5 Pick Up Locations:</u></b>	<b><u>Top 5 Drop Off Locations:</u></b>
Dillons East-68	Walmart East-69
Walmart East-63	Dillons East-65
Residence-32	Walmart South-51
Residence-25	Residence-29
Residence-24	Residence-24