

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	September 16, 2024, Board Report
CONTACT	Richard Appelhanz
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of August, 2024.
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2025

Ridership Table

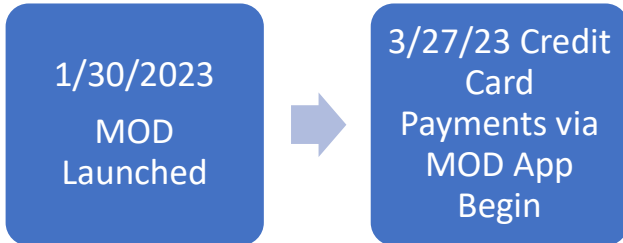
		Aug 2024	% Change	FY2025 To Date	% Change	Aug 2023	FY2024 To Date	Aug 2022	FY2023 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	9,462	241.0%	17,916	239.4%	2,775	5,278	2,420	4,724
2	Adult 24 Hr	13,601	-46.0%	27,086	-41.3%	25,171	46,121	23,087	42,861
3	Annual	1,433	-	2,836	-	0	0	0	0
4	<i>Full Fare Subtotal</i>	24,496	-12.3%	47,838	-6.9%	27,946	51,399	25,507	47,585
5	Reduced	14,020	-47.7%	27,232	-45.6%	26,832	50,023	23,824	44,820
6	24Hr Reduced	16,526	390.8%	32,925	424.0%	3,367	6,283	2,952	5,804
7	<i>Reduced Subtotal</i>	30,546	1.1%	60,157	6.8%	30,199	56,306	26,776	50,624
8	Student	8,338	-33.2%	12,654	-40.7%	12,488	21,336	6,923	14,516
9	Student 24Hr	187	-90.4%	187	-96.2%	1,951	4,947	0	272
10	<i>Student Subtotal</i>	8,525	-41.0%	12,841	-51.1%	14,439	26,283	6,923	14,788
11	Washburn	2,804	-52.3%	4,752	-54.8%	5,879	10,504	6,151	11,114
12	City Employees	0	-100.0%	0	-100.0%	11	11	18	18
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	23	54
14									
15	Promotions	0	-100%	47,838	71.1%	5	27,951	7	10
16	Freedom Pass	16	-96.6%	24	-97.3%	472	901	376	817
17	Other Non-Rev (includes ride-through)	10,140	-38.1%	18,816	-37.4%	16,382	30,053	14,208	26,503
18	<i>Non-Revenue Subtotal</i>	10,156	-39.8%	20,302	-34.4%	16,859	30,964	14,591	27,330
19	Total Fixed Route	76,527	-19.7%	145,890	-16.9%	95,322	175,456	79,971	151,495
Paratransit									
20	TMTA Operated	1,899	7.2%	3,712	9.1%	1,771	3,401	1,461	2,726
21	<i>Ambulatory</i>	399	24.3%	780	30.0%	321	600	285	500
22	<i>Wheelchair</i>	1,349	6.6%	2,651	8.5%	1,265	2,444	1,031	1,948
23	<i>PCA</i>	151	-18.4%	281	-21.3%	185	357	145	278
24	Taxi Service	1,742	-21.6%	3,367	-19.8%	2,223	4,199	1,988	3,834
25	<i>Ambulatory</i>	1,477	-16.7%	2,893	-12.6%	1,774	3,309	1,674	3,197
26	<i>Wheelchair</i>	205	-14.9%	365	-24.0%	241	480	0	0
27	<i>PCA</i>	60	-71.2%	109	-73.4%	208	410	314	637
28	Total Paratransit	3,641	-8.8%	7,079	-6.9%	3,994	7,600	3,449	6,560
Revenue Hours									
29	Fixed Route	3,626	-23.0%	7,136	-22.2%	4,711	9,168	4,717	9,004
30	TMTA Paratransit	811	13.1%	1,614	21.2%	717	1,332	596	1,119
31	Taxi Paratransit	522	-12.4%	1,003	-10.6%	596	1,122	558	1,035
32	Total Revenue Hours	4,959	-17.7%	9,753	-16.1%	6,024	11,622	5,871	11,158
Revenue Miles									
33	Fixed Route	53,808	-23.3%	105,843	-22.6%	70,196	136,678	70,297	134,324
34	TMTA Paratransit	10,734	-13.0%	21,213	1.0%	12,339	20,996	7,498	14,056
35	Taxi Paratransit	7,432	-16.4%	14,649	-13.1%	8,889	16,852	8,212	15,549
36	Total Revenue Miles	71,974	-21.3%	141,705	-18.8%	91,424	174,526	86,007	163,929
Speed MPH									
37	Fixed Route	14.8	-0.4%			14.9		14.9	
38	TMTA Paratransit	13.2	-23.1%			17.2		12.6	
39	Taxi Paratransit	14.2	-4.5%			14.9		14.7	
Microtransit									
40	Completed Boardings	889.0							
41	Avg Boardings per Service Hou	2.5							
42	Avg Travel Distance	2.3	miles						
43	Mean Wait Time	11.3	min						
44	Bookings from Mobile App	62.2	%						
45	Bookings from Rider App	10.7	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2024 – August 31st, 2024

MOD Timeline:



Service Information:

	Jan	Feb	Mar	Apr	May	June	July	Aug
Number of Completed Rides	731	827	712	805	754	875	790	889
Average Number of Passengers Per Service Day	28.12	33.08	25.43	30.96	29.00	35.00	30.38	32.93
Average Passenger Boardings Per Service Hour	2.22	2.61	2.18	2.44	2.29	2.79	2.40	2.62
Median Wait Time (minute)	8.87	8.58	8.46	8.12	8.42	8.13	8.65	8.32
Average Number of Requests Per Rider	10.91	10.34	10.79	10.45	9.43	11.36	10.68	10.84
Total Number of Registered Accounts*	1,174	1,254	1,336	1,414	1,508	1,603	1,690	1,829
Active Users	67	80	66	77	80	77	74	82
Percentage of Rides Requested Via MOD App - Smartphone	71%	66%	61%	59%	66%	71%	69%	62%

Percentage of Rides Requested Via MOD App – Web	5%	9%	2%	3%	4%	5%	6%	11%
Percentage of Rides Requested Via Call to Scheduling	24%	25%	37%	38%	30%	24%	25%	27%
Percentage Paying with Cash	57%	64%	71%	64%	65%	70%	63%	60%
Percentage Paying with Credit Card	43%	36%	29%	36%	35%	30%	37%	40%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East-106	Walmart East-99
Dillons East-45	Residence-35
Residence-32	Residence-31
Residence-26	Dillons East-30
Kansas Motor Carriers Association-26	Walmart South-29