

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	February 18, 2025 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of January 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Ridership Table

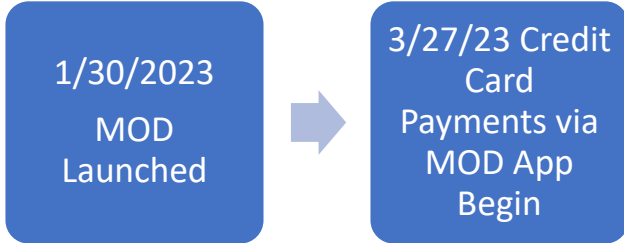
		Jan 2025	% Change	FY2025 To Date	% Change	Jan 2024	FY2025 To Date	Jan 2023	FY2024 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	6,460	-15.3%	55,899	37.5%	7,627	40,650	218	14,544
2	Adult 24 Hr	11,988	-6.2%	89,979	-27.8%	12,782	124,710	1,354	120,241
3	Annual	1,328	10.1%	9,881	87.6%	1,206	5,267	0	21
4	<i>Full Fare Subtotal</i>	19,776	-8.5%	155,759	-8.7%	21,615	170,627	1,572	134,806
5	Reduced	10,592	-11.9%	89,457	-29.6%	12,017	127,147	1,807	130,545
6	24Hr Reduced	14,378	-7.0%	113,168	59.6%	15,457	70,900	456	16,954
7	<i>Reduced Subtotal</i>	24,970	-9.1%	202,625	2.3%	27,474	198,047	2,263	147,499
8	Student	5,697	-11.9%	53,144	-17.5%	6,465	64,417	423	31,208
9	Student 24Hr	183	-33.5%	1,640	-79.6%	275	8,057	233	970
10	<i>Student Subtotal</i>	5,880	-12.8%	54,784	-24.4%	6,740	72,474	656	32,178
11	Washburn	2,260	0.7%	18,631	-26.5%	2,244	25,359	463	31,667
12	City Employees	0	-	0	-	0	0	1	1
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	117
14									
15	Promotions	0	#DIV/0!	155,759	5.8%	0	147,179	1	30
16	Freedom Pass	11	-94.6%	114	-95.3%	203	2,439	18	2,197
17	Other Non-Rev (<i>includes ride-through</i>)	8,420	-17.9%	69,042	-20.9%	10,257	87,338	1,257	83,562
18	<i>Non-Revenue Subtotal</i>	8,431	-19.4%	74,092	-20.0%	10,460	92,618	1,276	85,789
19	Total Fixed Route	61,317	-10.5%	505,891	-9.5%	68,533	559,125	6,230	432,056
Paratransit									
20	TMTA Operated	1,568	-2.2%	11,462	1.8%	1,603	11,258	1,558	9,991
21	<i>Ambulatory</i>	456	-2.6%	2,841	29.0%	468	2,202	375	2,213
22	<i>Wheelchair</i>	957	-7.5%	7,485	-6.1%	1,035	7,968	999	6,727
23	<i>PCA</i>	155	55.0%	1,136	4.4%	100	1,088	184	1,051
24	Taxi Service	1,027	-33.3%	10,140	-23.4%	1,539	13,245	1,857	13,652
25	<i>Ambulatory</i>	854	-40.7%	8,501	-23.0%	1,440	11,041	1,575	11,551
26	<i>Wheelchair</i>	125	140.4%	1,179	-17.5%	52	1,429	0	0
27	<i>PCA</i>	48	2.1%	460	-40.6%	47	775	282	2,101
28	Total Paratransit	2,595	-17.4%	21,602	-11.8%	3,142	24,503	3,415	23,643
Revenue Hours									
29	Fixed Route	3,904	-8.1%	29,111	-2.9%	4,249	29,966	4,272	31,080
30	TMTA Paratransit	688	-10.2%	5,368	12.1%	766	4,788	618	4,053
31	Taxi Paratransit	291	-37.0%	2,958	-20.6%	462	3,727	532	3,758
32	Total Revenue Hours	4,883	-10.8%	37,437	-2.7%	5,477	38,481	5,422	38,891
Revenue Miles									
33	Fixed Route	60,970	-8.1%	457,273	-0.9%	66,357	461,286	64,709	464,158
34	TMTA Paratransit	8,865	-6.0%	70,647	9.4%	9,431	64,592	8,170	54,936
35	Taxi Paratransit	4,150	-36.0%	42,514	-22.3%	6,480	54,701	8,140	55,697
36	Total Revenue Miles	73,985	-10.1%	570,434	-1.7%	82,268	580,579	81,019	574,791
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		15.1	
38	TMTA Paratransit	12.9	4.7%			12.3		13.2	
39	Taxi Paratransit	14.3	1.7%			14.0		15.3	
Microtransit									
40	Completed Boardings	959.0							
41	Avg Boardings per Service Hou	3.1							
42	Avg Travel Distance	2.4	miles						
43	Mean Wait Time	15.7	min						
44	Bookings from Mobile App	74.6	%						
45	Bookings from Rider App	9.0	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2025 – January 31st, 2025

MOD Timeline:



Service Information:

	Jan
Number of Completed Rides	959
Average Number of Passengers Per Service Day	39.96
Average Passenger Boardings Per Service Hour	3.16
Median Wait Time (minute)	10.83
Average Number of Requests Per Rider	9.79
Total Number of Registered Accounts*	2,354
Active Users	98
Percentage of Rides Requested Via MOD App - Smartphone	75%

Percentage of Rides Requested Via MOD App – Web	9%
Percentage of Rides Requested Via Call to Scheduling	16%
Percentage Paying with Cash	52%
Percentage Paying with Credit Card	48%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East-104	Walmart East-109
Residence-49	Dillons East-45
Kansas Motor Carriers Association-37	Residence-35
Dillons East-35	Highland Park Central Elementary School-34
Highland Park Central Elementary School-34	Residence-32