



## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	January 21, 2025, Board Report
<b>CONTACT</b>	Jessica Moberly
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of December 2024
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

# Ridership Table

		Dec 2024	% Change	FY2025 To Date	% Change	Dec 2023	FY2024 To Date	Dec 2022	FY2023 To Date
<b>Passengers</b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,154	-13.4%	49,439	49.7%	8,261	33,023	2,154	14,326
2	Adult 24 Hr	12,306	-1.7%	77,991	-30.3%	12,514	111,928	14,992	118,887
3	Annual	1,500	21.2%	8,553	110.6%	1,238	4,061	1	21
4	<i>Full Fare Subtotal</i>	20,960	-4.8%	135,983	-8.7%	22,013	149,012	17,147	133,234
5	Reduced	12,226	-3.7%	78,865	-31.5%	12,691	115,130	17,298	128,738
6	24Hr Reduced	16,415	12.0%	98,790	78.2%	14,660	55,443	2,338	16,498
7	<i>Reduced Subtotal</i>	28,641	4.7%	177,655	4.2%	27,351	170,573	19,636	145,236
8	Student	7,271	23.0%	47,447	-18.1%	5,912	57,952	3,511	30,785
9	Student 24Hr	374	25.9%	1,457	-81.3%	297	7,782	149	737
10	<i>Student Subtotal</i>	7,645	23.1%	48,904	-25.6%	6,209	65,734	3,660	31,522
11	Washburn	2,285	11.2%	16,371	-29.2%	2,054	23,115	3,985	31,204
12	City Employees	0	-	0	-	0	0	21	21
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	7	117
14									
15	Promotions	0	#DIV/0!	135,983	8.3%	0	125,564	7	29
16	Freedom Pass	11	-95.8%	103	-95.4%	265	2,236	201	2,179
17	Other Non-Rev (includes ride-through)	9,170	-3.6%	60,622	-21.4%	9,516	77,081	11,105	82,305
18	<i>Non-Revenue Subtotal</i>	9,181	-6.1%	65,044	-20.2%	9,781	81,503	11,313	84,513
19	<b>Total Fixed Route</b>	<b>68,712</b>	<b>1.9%</b>	<b>443,957</b>	<b>-9.4%</b>	<b>67,408</b>	<b>489,937</b>	<b>55,748</b>	<b>425,826</b>
Paratransit									
20	TMTA Operated	1,760	16.4%	9,894	2.5%	1,512	9,655	1,488	8,433
21	<i>Ambulatory</i>	407	14.6%	2,385	37.5%	355	1,734	376	1,838
22	<i>Wheelchair</i>	1,172	13.7%	6,528	-5.8%	1,031	6,933	928	5,728
23	<i>PCA</i>	181	43.7%	981	-0.7%	126	988	184	867
24	Taxi Service	1,368	-13.4%	9,113	-22.2%	1,580	11,706	1,844	11,795
25	<i>Ambulatory</i>	1,106	-18.1%	7,647	-20.4%	1,351	9,601	1,573	9,976
26	<i>Wheelchair</i>	177	-4.8%	1,054	-23.5%	186	1,377	0	0
27	<i>PCA</i>	85	97.7%	412	-43.4%	43	728	271	1,819
28	<b>Total Paratransit</b>	<b>3,128</b>	<b>1.2%</b>	<b>19,007</b>	<b>-11.0%</b>	<b>3,092</b>	<b>21,361</b>	<b>3,332</b>	<b>20,228</b>
<b>Revenue Hours</b>									
29	Fixed Route	4,077	1.4%	25,206	-2.0%	4,020	25,717	4,457	26,808
30	TMTA Paratransit	742	6.6%	4,680	16.4%	696	4,022	590	3,435
31	Taxi Paratransit	387	-14.2%	2,667	-18.3%	451	3,265	486	3,226
32	<b>Total Revenue Hours</b>	<b>5,206</b>	<b>0.8%</b>	<b>32,553</b>	<b>-1.4%</b>	<b>5,167</b>	<b>33,004</b>	<b>5,533</b>	<b>33,469</b>
<b>Revenue Miles</b>									
33	Fixed Route	63,664	1.5%	396,303	0.3%	62,743	394,928	66,482	399,450
34	TMTA Paratransit	9,728	12.3%	61,782	12.0%	8,663	55,161	7,765	46,766
35	Taxi Paratransit	5,511	-20.1%	38,364	-20.4%	6,898	48,221	7,193	47,557
36	<b>Total Revenue Miles</b>	<b>78,903</b>	<b>0.8%</b>	<b>496,449</b>	<b>-0.4%</b>	<b>78,304</b>	<b>498,310</b>	<b>81,440</b>	<b>493,773</b>
<b>Speed MPH</b>									
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	13.1	5.3%			12.4		13.2	
39	Taxi Paratransit	14.2	-6.9%			15.3		14.8	
<b>Microtransit</b>									
40	Completed Boardings	955.0							
41	Avg Boardings per Service Hou	3.0							
42	Avg Travel Distance	2.4 miles							
43	Mean Wait Time	12.8 min							
44	Bookings from Mobile App	67.6 %							
45	Bookings from Rider App	10.0 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride



<b>Percentage of Rides Requested Via MOD App – Web</b>	5%	9%	2%	3%	4%	5%	6%	11%	6%	6%	7%	10%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	24%	25%	37%	38%	30%	24%	25%	27%	27%	26%	29%	22%
<b>Percentage Paying with Cash</b>	57%	64%	71%	64%	65%	70%	63%	60%	61%	66%	61%	62%
<b>Percentage Paying with Credit Card</b>	43%	36%	29%	36%	35%	30%	37%	40%	39%	34%	39%	38%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<b><u>Top 5 Pick Up Locations:</u></b>	<b><u>Top 5 Drop Off Locations:</u></b>
Walmart East-110	Walmart East-120
Dillons East-42	Dillons East-36
Residence-37	Residence-28
Kansas Motor Carriers Association-31	Residence-25
Residence-23	Kansas Motor Carriers Association-23