

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	March 17, 2025 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of February 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2025

Ridership Table

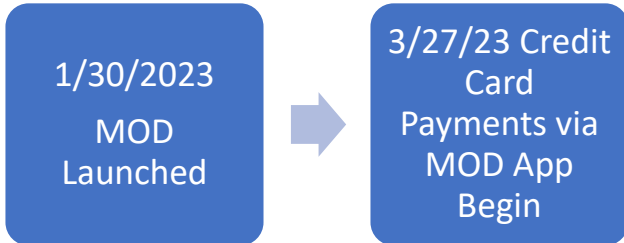
		Feb 2025	% Change	FY2025 To Date	% Change	Feb 2024	FY2025 To Date	Feb 2023	FY2024 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	6,310	-32.6%	62,209	24.4%	9,359	50,009	2,501	17,045
2	Adult 24 Hr	12,529	-11.4%	102,508	-26.2%	14,141	138,851	16,849	137,090
3	Annual	1,446	13.1%	11,327	73.1%	1,278	6,545	0	21
4	<i>Full Fare Subtotal</i>	20,285	-18.1%	176,044	-9.9%	24,778	195,405	19,350	154,156
5	Reduced	10,870	-26.6%	100,327	-29.3%	14,803	141,950	19,935	150,480
6	24Hr Reduced	14,629	-14.6%	127,797	45.2%	17,134	88,034	4,861	21,815
7	<i>Reduced Subtotal</i>	25,499	-20.2%	228,124	-0.8%	31,937	229,984	24,796	172,295
8	Student	6,142	-28.6%	59,286	-18.8%	8,605	73,022	4,009	35,217
9	Student 24Hr	156	-47.3%	1,796	-78.5%	296	8,353	1,808	2,778
10	<i>Student Subtotal</i>	6,298	-29.2%	61,082	-24.9%	8,901	81,375	5,817	37,995
11	Washburn	2,358	-7.9%	20,989	-24.8%	2,559	27,918	4,659	36,326
12	City Employees	0	-	0	-	0	0	12	12
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	117
14									
15	Promotions	0	#DIV/0!	176,044	2.4%	0	171,957	1	31
16	Freedom Pass	12	-96.1%	126	-95.4%	307	2,746	339	2,536
17	Other Non-Rev (<i>includes ride-through</i>)	8,858	-22.3%	77,900	-21.1%	11,397	98,735	12,772	96,334
18	<i>Non-Revenue Subtotal</i>	8,870	-24.2%	83,606	-20.4%	11,704	105,062	13,112	98,901
19	Total Fixed Route	63,310	-20.7%	569,845	-10.9%	79,879	639,744	67,734	499,790
Paratransit									
20	TMTA Operated	1,449	-21.5%	12,911	-1.5%	1,846	13,104	1,529	11,520
21	<i>Ambulatory</i>	363	-22.3%	3,204	20.0%	467	2,669	368	2,581
22	<i>Wheelchair</i>	941	-24.1%	8,426	-8.5%	1,239	9,207	973	7,700
23	<i>PCA</i>	145	3.6%	1,281	4.3%	140	1,228	188	1,239
24	Taxi Service	1,096	-33.4%	11,236	-24.5%	1,645	14,890	1,835	15,487
25	<i>Ambulatory</i>	916	-38.9%	9,417	-24.9%	1,498	12,539	1,570	13,121
26	<i>Wheelchair</i>	140	75.0%	1,319	-12.6%	80	1,509	0	0
27	<i>PCA</i>	40	-40.3%	500	-40.6%	67	842	265	2,366
28	Total Paratransit	2,545	-27.1%	24,147	-13.7%	3,491	27,994	3,364	27,007
Revenue Hours									
29	Fixed Route	3,904	-4.2%	33,015	-3.0%	4,077	34,042	4,157	35,236
30	TMTA Paratransit	638	-20.2%	6,006	7.5%	799	5,587	583	4,636
31	Taxi Paratransit	324	-35.1%	3,282	-22.3%	499	4,226	522	4,280
32	Total Revenue Hours	4,866	-9.5%	42,303	-3.5%	5,375	43,855	5,262	44,152
Revenue Miles									
33	Fixed Route	60,970	-4.2%	518,242	-1.3%	63,664	524,949	61,965	526,124
34	TMTA Paratransit	8,442	-19.9%	79,089	5.3%	10,534	75,126	9,595	64,531
35	Taxi Paratransit	4,525	-34.8%	47,039	-23.7%	6,943	61,644	7,893	63,590
36	Total Revenue Miles	73,937	-8.9%	644,370	-2.6%	81,141	661,719	79,453	654,245
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	13.2	0.4%			13.2		16.5	
39	Taxi Paratransit	14.0	0.4%			13.9		15.1	
Microtransit									
40	Completed Boardings	960.0							
41	Avg Boardings per Service Hou	3.2							
42	Avg Travel Distance	2.2	miles						
43	Mean Wait Time	15.5	min						
44	Bookings from Mobile App	64.5	%						
45	Bookings from Rider App	11.8	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2025 – February 28th, 2025

MOD Timeline:



Service Information:

	Jan	Feb
Number of Completed Rides	959	960
Average Number of Passengers Per Service Day	39.96	40
Average Passenger Boardings Per Service Hour	3.16	3.16
Median Wait Time (minute)	10.83	10.57
Average Number of Requests Per Rider	9.79	9.23
Total Number of Registered Accounts*	2,354	2,465
Active Users	98	104
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%

Percentage of Rides Requested Via MOD App – Web	9%	12%
Percentage of Rides Requested Via Call to Scheduling	16%	24%
Percentage Paying with Cash	52%	54%
Percentage Paying with Credit Card	48%	46%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East - 122	Walmart East - 119
Dillons East - 55	Dillons East - 46
Residence - 43	Residence - 31
Residence - 28	Residence - 24
Highland Park Townhomes - 26	Highland Park Townhomes - 24