

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	June 17, 2024, Board Report
CONTACT	Richard Appelhanz
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of May, 2024.
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2024

Ridership Table

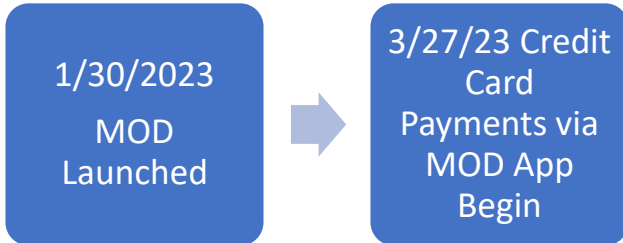
		May 2024	% Change	FY2024 To Date	% Change	May 2023	FY2023 To Date	May 2022	FY2022 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	9,836	233.6%	78,496	205.7%	2,948	25,676	2,223	26,549
2	Adult 24 Hr	13,569	-40.8%	179,463	-12.1%	22,904	204,261	19,056	177,437
3	Annual	1,324	-	10,322	49052.4%	0	21	0	12
4	<i>Full Fare Subtotal</i>	24,729	-4.3%	268,281	16.7%	25,852	229,958	21,279	203,998
5	Reduced	14,682	-42.6%	185,652	-17.5%	25,565	224,993	12,447	138,446
6	24Hr Reduced	16,043	377.6%	137,938	305.0%	3,359	34,059	2,670	18,677
7	<i>Reduced Subtotal</i>	30,725	6.2%	323,590	24.9%	28,924	259,052	15,117	157,123
8	Student	7,479	5.4%	95,615	85.0%	7,096	51,672	5,399	53,447
9	Student 24Hr	212	-66.7%	9,392	34.2%	637	6,997	225	64,955
10	<i>Student Subtotal</i>	7,691	-0.5%	105,007	79.0%	7,733	58,669	5,624	118,402
11	Washburn	2,125	-65.2%	35,140	-34.2%	6,113	53,438	5,944	59,483
12	City Employees	0	-100.0%	0	-100.0%	8	8	8	8
13	Flex	0	#DIV/0!	0	-100.0%	0	117	20	255
14	Promotions	0	-100%	244,833	582835.7%	5	42	3	171
16	Freedom Pass	380	-13.4%	3,833	-0.6%	439	3,856	335	4,031
17	Other Non-Rev (includes ride-through)	8,790	-42.1%	128,104	-9.6%	15,193	141,705	6,166	68,862
18	<i>Non-Revenue Subtotal</i>	9,170	-41.4%	137,784	-5.4%	15,637	145,603	6,504	5,944
19	Total Fixed Route	74,440	-11.7%	869,802	16.5%	84,259	746,837	54,488	545,205
Paratransit									
20	TMTA Operated	1,907	10.9%	18,685	12.7%	1,719	16,583	1,333	13,536
21	<i>Ambulatory</i>	510	71.1%	4,236	18.6%	298	3,572	242	2,525
22	<i>Wheelchair</i>	1,248	2.3%	12,807	14.3%	1,220	11,200	951	9,516
23	<i>PCA</i>	149	-25.9%	1,642	-9.3%	201	1,811	140	1,495
24	Taxi Service	1,678	-17.1%	19,834	-16.4%	2,025	23,727	1,897	22,762
25	<i>Ambulatory</i>	1,440	-11.1%	16,816	-9.4%	1,619	18,552	1,606	19,256
26	<i>Wheelchair</i>	185	-21.6%	2,021	-4.5%	236	2,116	0	0
27	<i>PCA</i>	53	-68.8%	997	-67.4%	170	3,059	291	3,506
28	Total Paratransit	3,585	-4.2%	38,519	-4.4%	3,744	40,310	3,230	36,298
Revenue Hours									
29	Fixed Route	3,511	-25.5%	40,323	-17.6%	4,711	48,930	4,358	48,742
30	TMTA Paratransit	836	26.7%	8,044	21.7%	660	6,608	556	6,028
31	Taxi Paratransit	542	-3.9%	5,783	-4.0%	564	6,026	525	525
32	Total Revenue Hours	4,889	-17.6%	54,150	-12.0%	5,935	61,564	5,439	55,295
Revenue Miles									
33	Fixed Route	52,035	-25.9%	598,756	-18.0%	70,196	730,255	65,012	727,541
34	TMTA Paratransit	11,089	29.3%	108,437	19.0%	8,574	91,155	6,420	73,117
35	Taxi Paratransit	7,567	-9.7%	83,653	-6.6%	8,383	89,578	7,885	87,412
36	Total Revenue Miles	70,691	-18.9%	790,846	-13.2%	87,153	910,988	79,317	888,070
Speed MPH									
37	Fixed Route	14.8	-0.5%			14.9		14.9	
38	TMTA Paratransit	13.3	2.1%			13.0		11.5	
39	Taxi Paratransit	14.0	-6.1%			14.9		15.0	
Microtransit									
40	Completed Boardings	754.0							
41	Avg Boardings per Service Hou	2.3							
42	Avg Travel Distance	2.6 miles							
43	Mean Wait Time	11.4 min							
44	Bookings from Mobile App	65.8 %							
45	Bookings from Rider App	3.7 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st 2024 – May 31st, 2024

MOD Timeline:



Service Information:

	Jan	Feb	Mar	Apr	May
Number of Completed Rides	731	827	712	805	754
Average Number of Passengers Per Service Day	28.12	33.08	25.43	30.96	29.00
Average Passenger Boardings Per Service Hour	2.22	2.61	2.18	2.44	2.29
Median Wait Time (minute)	8.87	8.58	8.46	8.12	8.42
Average Number of Requests Per Rider	10.91	10.34	10.79	10.45	9.43
Total Number of Registered Accounts*	1,174	1,254	1,336	1,414	1,508
Active Users	67	80	66	77	80
Percentage of Rides Requested Via MOD App - Smartphone	71%	66%	61%	59%	66%

Percentage of Rides Requested Via MOD App – Web	5%	9%	2%	3%	4%
Percentage of Rides Requested Via Call to Scheduling	24%	25%	37%	38%	30%
Percentage Paying with Cash	57%	64%	71%	64%	65%
Percentage Paying with Credit Card	43%	36%	29%	36%	35%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East-72	Walmart East-81
Dillons East-59	Dillons East-51
Highland Hills South Apartments-25	Residence-24
Residence-23	Residence-23
Residence-23	Church’s Texas Chicken-21